Report No. ES12042

# **London Borough of Bromley**

#### **PART 1 - PUBLIC**

Decision Maker: Environment Portfolio Holder

For Pre-Decision Scrutiny by Environment PDS Committee

on:

Date: 17th April 2012

**Decision Type:** Non-Urgent Executive Key

Title: ENVIRONMENT PORTFOLIO PLAN 2012/15

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Chief Officer: Nigel Davies, Director of Environmental Services

Ward: All

### 1. Reason for report

The attached Appendix sets out the draft Environment Portfolio Plan for 2012/15.

#### 2. RECOMMENDATIONS

That the Environment Portfolio Holder:

- 2.1 Endorses the aims and outcomes proposed in the attached draft Portfolio Plan, taking into consideration the budget for 2012/13 which has already been agreed.
- 2.2 Receives a further report in July 2012 setting out specific performance expectations for the Environment Portfolio in 2012/15.

## Corporate Policy

- 1. Policy Status: Existing policy.
- 2. BBB Priority: Quality Environment.

### Financial

- 1. Cost of proposal: N/A
- 2. Ongoing costs: N/A.
- 3. Budget head/performance centre: Environment Portfolio Revenue Budget & LIP funding
- 4. Total current budget for this head: £31.3m, and £6.246m LIP funding from TfL
- 5. Source of funding: 2012/13 Revenue budget and 2012/13 LIP funding agreed by TfL

## <u>Staff</u>

- 1. Number of staff (current and additional): 206 fte (2012/13)
- 2. If from existing staff resources, number of staff hours:

## <u>Legal</u>

- 1. Legal Requirement: No statutory requirement or Government guidance.
- 2. Call-in: Call-in is applicable

### **Customer Impact**

1. Estimated number of users/beneficiaries (current and projected):

## Ward Councillor Views

- 1. Have Ward Councillors been asked for comments? No.
- 2. Summary of Ward Councillors comments:

#### 3. COMMENTARY

- 3.1 The report to the Environment Policy Development and Scrutiny Committee on 15<sup>th</sup> November 2011, and subsequently endorsed by the Environment Portfolio Holder, provided Members with an opportunity to comment at an early stage on the aims and priorities of the Environment Portfolio Plan for 2012/15. These proposed outcomes and actions reflect the Council's "Building a Better Bromley" priorities, and take account of legislative requirements.
- 3.2 The draft Portfolio Plan, attached as an Appendix, sets out the desired outcomes, priority aims and specific activities for 2012/15, together with descriptions of associated performance indicators. 2011/12 year-end performance data is unavailable at the time of drafting the report. It is intended that the Portfolio Plan, after being agreed by the Portfolio Holder, will be presented to the new Environment PDS Committee in July to facilitate:
  - Accountability for the achievement of 2011/12 milestones and performance expectations
  - Understanding of the Portfolio's objectives for 2012/15
  - Setting milestones and local performance expectations for 2012/15

The broad approach recommended is that of consistency with the priorities of the 2011/14 Portfolio Plan.

- 3.3 The PDS Committee will receive an update on progress in implementing the Plan in November 2012, as part of its role in scrutinising the Executive.
- 3.4 The Portfolio Plan has been prepared in accordance with the Council's performance management strategy. This is one of the Council's eight corporate Foundation Strategies which have been identified as being the key building blocks on which to grow and improve the authority to be 'excellent in the eyes of local people'.
- 3.5 The Council uses a range of local and national performance indicators and measures to assess whether we are achieving our Building a Better Bromley (BBB) service delivery outcomes. Portfolio Holders are identified by the strategy as having responsibility for ensuring the creation and delivery of their Portfolio Plans; setting the vision and identifying priorities for their service remit. The respective PDS committees provide wider views before those plans are agreed, and then hold the Portfolio Holder to account for performance and delivery of the final plans.
- 3.6 The Committee will be aware of the continuing prominence given to environmental issues and the need to take action on this locally. These issues affect not just the Environment Portfolio, but the Council corporately.
- 3.7 In the previous municipal year the Environment PDS Committee expressed its support for the use of the 2011/14 Portfolio Plan to provide a clear statement of Portfolio priorities for the benefit of the public and staff. In particular, the Committee wanted the Plan to provide a yardstick to measure achievement against objectives that could be used by the public and Members to hold the Portfolio Holder and Environmental Services Department accountable. The Committee wanted some form of benchmarking so that it could assess the performance of the Portfolio, plus judge the value for money delivered by the services offered.
- 3.4 The recommended priorities for the Plan are summarised in Section 4 below, together with background on their significance as the key outcomes which should be sought in 2012/15.

#### 4 POLICY IMPLICATIONS

#### 4.1 Improving the street scene

The quality of the street scene (including street cleaning and graffiti reduction) continues to be of major importance to local people. Residents have consistently identified "clean streets" as one of their most important priorities (alongside health and levels of crime) in making Bromley a pleasant place to live. Public expectations of the quality of these services continue to rise, and Members have emphasised the need to further improve the standards of road sweeping. The Council is also seeking to expand the Street Friends scheme.

#### 4.2 Minimising waste, and increasing recycling and composting

Over 520 kg (1,150 lbs) of waste per household was collected in Bromley during 2010/11. Levels of waste have significantly declined in recent years, but this needs to continue being reduced for both environmental and financial reasons. The Council has made a priority commitment to its Recycling and Composting for All policy borough-wide, aiming to divert even more waste from landfill. The Council is also committed to improving facilities for producing energy and fertiliser from organic waste.

4.3 There is continuing recognition of the importance of high quality green spaces to the character of the borough. Residents appreciate the importance of a continuing programme of improvements to the borough's parks and green spaces, and this priority is reflected in the number of active Friends of Parks Groups. The Council is committed to expanding this scheme.

## 4.4 Improving transportation

Traffic congestion, and the need to improve journey times, continues to be a major issue. Businesses are concerned about the effect on the local economy, and many local people believe tackling congestion should be a priority. The Council seeks to achieve this aim through better highway design and tackling delays at key junctions. The Council has successfully promoted school travel plans, seeking to reduce congestion at peak times. Road safety is another key priority and here again partnership with schools is important. The Council will continue to lobby for extensions to the Docklands Light Railway and Tramlink into the borough.

## 4.5 Maintaining our transport infrastructure

Road and pavement repairs are cited as a key issue by many residents. Bromley has a good reputation in responding to snowfall, and this needs to continue. Effective controls on utilities are essential to ensure good standards of work and to minimise traffic delays.

## 4.6 Customer Services and Cross-Cutting themes

A range of cross-cutting services support improved delivery across the Portfolio, for example in customer focus, communications, performance management, efficiency, service reviews, and depot & fleet management. The Portfolio plays a leading role in energy efficiency and meeting carbon management responsibilities. In addition, the Council's parking services are an important customer service for both motorists and residents.

- 4.7 The Council's overall objectives, as set out in Building a Better Bromley, are:
  - Safer communities
  - A quality environment

- Vibrant and thriving town centres
- Supporting independence
- Ensuring that all children and young people have opportunities to achieve their potential
- An excellent Council
- 4.8 The objectives recommended for the Environment Portfolio Plan support these overall objectives, predominantly in working towards a quality environment.

### 5 FINANCIAL IMPLICATIONS

5.1 The priorities, as set out in this report will be delivered within the resources identified in the Portfolio budget for 2012/13, £6.246m LIP funding from TfL, together with any further external funding that can be secured.

Non-Applicable Sections:	Personnel, Legal implications
Background Documents: (Access via Contact	Environment Portfolio Plan 2011/12 <a href="http://sharepoint.bromley.gov.uk/ieListDocuments.aspx?Cld=127&amp;Mld=3746&amp;Ver=4">http://sharepoint.bromley.gov.uk/ieListDocuments.aspx?Cld=127&amp;Mld=3746&amp;Ver=4</a>
Officer)	Environment Portfolio Plan 2012/13 http://sharepoint.bromley.gov.uk/mgConvert2PDF.aspx?ID=10832